

Government of the District of Columbia Department of Human Services

Office of the Director

July 23, 2021

General Reporting

1. The total number of doses of a COVID-19 vaccine administered with the following details included: 4,950 doses administered in total

a. The number of sheltered individuals who are fully vaccinated and that have received the first dose of a two dose vaccine;

1,688 sheltered individuals received at least one dose of Moderna. 1,460 sheltered individuals are fully vaccinated, having received either their second dose of Moderna, or the single Johnson & Johnson shot. 228 sheltered individuals have received only their first dose of Moderna at a DHS event.

Please note that the numbers provided in 1(a) and (b) include only individuals who were vaccinated at a Unity Health Care vaccine clinic or through Unity Health Care's mobile clinic and who identified as experiencing homelessness. Individuals who were vaccinated through other avenues, such as DC Health vaccine clinics, are not included in this data. We are now including doses administered at non-DHS affiliated Unity Health Care Clinics as well, since January 2021 (these numbers were previously unreported).

b. The number of unsheltered individuals who are fully vaccinated and that have received the first dose of a two-dose vaccine;

324 unsheltered individuals received at least one dose of Moderna. 318 unsheltered individuals are fully vaccinated, having received either their second dose of Moderna, or the single Johnson & Johnson shot. 6 unsheltered individuals have received only their first dose of Moderna at a Unity Health Care clinic.

c. The number of people in Short Term Family Housing who are fully vaccinated and that have received the first dose of a two-dose vaccine; and

As explained in the report on May 28, 2021, this data is no longer tracked by DHS and cannot be further updated.

d. The number of staff that are fully vaccinated and have received the first dose of a two-dose vaccine:

871 Continuum of Care staff members have received at least one shot. 812 CoC staff members are fully vaccinated, having received either their second dose of Moderna, or the single Johnson & Johnson shot. 59 CoC staff members have received only their first dose of Moderna at a Unity Health Care Clinic.

As explained above, please note that the numbers provided in 1(d) include only individuals who were vaccinated at a DHS/Unity Health Care vaccine clinic or through Unity Health Care's mobile clinic. Further, DHS is not tracking vaccinations across the entire agency - only those staff and contractors that work within the CoC.

2. A daily census for the two-week reporting period of individuals in the following: a. PEP-V; and

b. ISAQ.

	7/8	7/9	7/10	7/11	7/12	7/13	7/14
Hampton Inn	8						
		8	7	7	7	8	8
Arboretum	140	136	136	136	136	136	136
Holiday Inn	208	202	202	202	202	202	202
Fairfield	136	130	130	130	130	130	130
Capitol Skyline	112	112	112	112	112	112	112

	7/15	7/16	7/17	7/18	7/19	7/20	7/21
Hampton Inn		11		11			
	8		11		11	6	7
Arboretum	136	136	133	133	133	133	133
Holiday Inn	202	198	198	198	198	198	198
Fairfield	130	127	127	127	127	126	126
Capitol Skyline	112	112	109	109	109	108	108

ISAQ PEP-V

3. A weekly census for the two-week reporting period of individuals (and or families) in Short Term Family Housing facilities, by location.

	As of 7/14	As of 7/21
Terrell	11	9
Brooks	14	15
Kennedy	15	18
Sterling	19	18
Aya	13	11
Horizon	20	23
Triumph	15	16

4. A daily census for the two-week reporting period of the number of "turn-aways" from the homeless services shelter system.

7/8	7/9	7/10	7/11	7/12	7/13	7/14
0	0	1	1	0	0	0

7/15	7/16	7/17	7/18	7/19	7/20	7/21
0	0	0	1	0	0	0

The above numbers represent individuals only. DHS does not turn away families due to capacity limitations.

STAY DC Reporting

Unless otherwise indicated, all data is current as of July 21, 2021.

- 5. The total number of applications, identified as being initiated by tenants or housing providers, at different points in the application process including:
- a. Draft;
- b. Application Submitted;
- c. Application Pending Match (from tenant or housing provider);
- d. Application Under Review;
- e. Funding Decision Made; and
- f. Award paid and award denied.

	(a)	(b)	(c)	(d)	(e)	(f) Paid	(f) Denied
Tenant	19,977	17,882	1,326	7,531	7,442	\$42,678,492	\$0
HP	9,053	14,117	3,520	4,560	5,621		

Notes:

- The counts in the table above are not mutually exclusive. An application counted in the App Submitted column is also counted in one of the following columns: App Pending Match, App Under Review, or Funding Decision Made
- The Draft column includes all applications in the Draft stage
- The App Submitted column includes all application stages except Draft, Application Cancelled, and Application Rejected
- The App Pending Match column includes applications in the Awaiting Application Match stage
- The App Under Review column includes applications in Application Review and QA/QC Review stages
- The Funding Decision Made column includes applications in Funding Decision and Payment stages
- The Award Denied is the number of applications that have a rejected Funding Decision

6. The total number of applications, identified as being initiated by tenants or housing providers, broken down by Ward.

Applications by Ward									
	1	2	3	4	5	6	7	8	Unknown
Tenant	1,541	647	516	1,639	2,182	1,955	3,570	5,273	541
HP	1,234	561	513	1,252	1,622	1,444	2,765	3,814	898

Notes:

- This table includes all applications submitted life to date for applications in all stages except Draft and Application Cancelled
- The ward is based on the tenant residence
- Applications where the applicant skipped the USPS validation are counted in the Unknown category
- 7. Total amount of funds requested broken down as follows:
- a. Use of the funds (e.g. back rent, future rent, other costs, and utilities); and
- b. Recipient of funds (i.e. tenant or housing provider).

We only collect information for Rent and Utilities, as reflected below.

Requested Funds by Type				
Rent Utilities				
Tenant	\$84,914,315	\$10,550,167		
HP	\$105,334,307	N/A		

Note: Table above includes requested funds for applications in all stages except Draft and Application Cancelled. This will include requested funds associated with applications that have been paid.

- 8. Total amount of funds awarded broken down as follows:
- a. Use of the funds (e.g. back rent, future rent, other costs, and utilities); and
- b. Recipient of funds (i.e. tenant or housing provider).

Awarded Funds by Type					
	Rent Utilities				
Tenant	\$3,406,294	\$1,893,111			
HP	\$37,379,087	N/A			

Note: Table above includes funds paid, sent for payment, and pending payment.

9. The average amount of funds awarded for each use (e.g. back rent, future rent, other costs, and utilities).

Average Awarded Funds by Type				
Type	Average			
Rent	\$7,072			
Gas	\$664			
Water	\$798			
Electricity	\$823			

Note: Average shown in table above is calculated based on funds paid, sent for payment, and pending.

10. Total number of applications denied to date, broken down by reason for denial.

Housing Provider Family	1
Income Exceeds 80% AMI	97
Missing Documentation – Proof of Income	1,692
Missing Documentation – Utility	31
Missing Information – Household Members	58
Missing Information – Housing Provider	299
Multiple Applications Per Unit	120
Other	40
Missing Documentation – Lease Agreement	902
Ineligible Time Period Request	83
Missing Documentation – Utility	2
Insufficient Documentation – COVID Impact	3
Grand Total	3,331

11. Total number of calls to call center during the prior two-week reporting period.

From July 8 – July 21, there were 8,484 calls.

12. Total number of referrals to CBOs

There have been a total of 240 referrals (note this number may be inclusive of duplicates).

13. Total number of payment files sent to OCFO

There have been a total of 15 payment files sent to OCFO.

14. Please provide any relevant communications and outreach updates.

Upcoming Events

DHCD finalized the grant modifications for the additional CBOs discussed last week that will join the existing network of CBOs to conduct outreach and support for STAY DC applicants. The new CBOs will receive training next week to assist in the application process.

Contracted CBOs:

DHS Only

Catholic Charities
Salvation Army (2 locations)
Both:
Greater Washington Urban League
Housing Counseling Services
United Planning Organization

DHCD Only

AARP Legal Counsel for the Elderly
Central American Resource Center
Latino Economic Development Corporation
Lydia's House
Manna, Inc.
Marshall Heights Community Development Organizations
MiCasa
University Legal Services

In addition, DMPED continues to conduct outreach to the community, with staff disseminating STAY DC flyers in high foot traffic corridors (Monday-Friday) and conducting in-person outreach events Tuesdays, Thursdays and Saturdays at libraries, supplemented by additional one-time or partner application assistance events. Please see below for highlights of next week's outreach efforts and regular cadence of outreach opportunities.

Also, DHCD opened its Housing Resource Center this week with 10 computers available for applications, and the Mayor's Office of Latino Affairs is providing in-person application assistance in Spanish (Monday through Friday).

Upcoming DMPED Application Assistance Events

Saturday 7/24

- Ward 7
- Dorothy Height/Benning Neighborhood Library (3935 Benning Rd NE Washington DC 20019)
- 10am-6pm

Tuesday (7/27)

- Ward 5/6 Border
- StarBurst Plaza (1501 Maryland Ave NE)
- 11am-7pm

Thursday (7/29)

- Ward 4
- Petworth Library (4200 Kansas Ave NW)
- Noon-7pm

Friday (7/30)

- Ward 8
- DHS Service Center (2100 MLK Ave SE)
- 10am-6pm

Upcoming Partner Application Assistance Events

- Tuesday 7/27/21 All Day: STAYDC Emergency Customers Service Day Greater Washington Urban League. (2901 Harvard Street, NW Washington, DC 20009)
- Friday 7/30/21 All Day: STAYDC Emergency Customers Service Day Greater Washington Urban League. (2901 Harvard Street, NW Washington, DC 20009)